## HughesNet Ranks No. 1 in Fulfilling Promises to Customers Four Years in a Row

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## New FCC report finds HughesNet top among all ISPs in delivering advertised download speeds

GERMANTOWN, Md., Dec. 18, 2018 /PRNewswire/ -- For the fourth consecutive year, HughesNet® earned top rankings in the Federal Communications Commission's (FCC) Measuring Broadband America report. HughesNet is the flagship satellite Internet service for consumers and small businesses from Hughes Network Systems, LLC (HUGHES), the global leader in broadband satellite networks and services. The newest Measuring Broadband America reports examine actual versus advertised speeds of fixed broadband services nationwide and found HughesNet ranked No. 1 among all ISPs for meeting or exceeding advertised download speeds, four years in a row (2014, 2015, 2016, 2017). For three out of four years (2014, 2015 and 2017), HughesNet ranked No. 1 for meeting or exceeding both download and upload advertised speeds.



"Once again, HughesNet at the top of the list of all types of Internet providers – including satellite, DSL, cable and fiber – is a reflection of our commitment to doing what we say we will do and providing the best possible service to our customers," said Mike Cook, senior vice president, sales and marketing, Hughes. "Hughes continuously monitors and enhances user experience and constantly works to improve speeds and reliability to deliver a high quality broadband service."

Measuring Broadband America is part of the FCC's effort to ensure consumers transparency from their ISPs about network performance. An industry benchmark, the reports evaluated 14 satellite, DSL, cable and fiber Internet access providers that serve more than 80% of the U.S. residential marketplace.

In the most recent report, which covered 2017 data, HughesNet service captured the top spot for both download and upload metrics. HughesNet consistently met or exceeded advertised speeds, delivering 180% of advertised download speeds and nearly 200% of advertised upload speeds.

Among satellite broadband providers reviewed by the FCC in the latest report, HughesNet Gen5 (the currently available service offering) ranked first in all 11 performance categories measured, including consistency of speed, latency and average webpage download time.

HughesNet service plans are designed to deliver download speeds of 25 Mbps and upload speeds of 3 Mbps, consistent with the FCC definition of "broadband."

Hughes invented the commercial VSAT (very small aperture satellite terminal) and pioneered consumer satellite Internet service and the technology to support it—from satellites to gateways to modems. The FCC's ranking is a testament to Hughes 30-plus years of experience in advancing the state-of-the-art in satellite technology and delivering an innovative, connected experience for customers everywhere.

For more information about HughesNet, please visit: https://www.hughesnet.com/

## **About Hughes Network Systems**

Hughes Network Systems, LLC (HUGHES) is the global leader in broadband satellite technology and services for home and office. Its flagship high-speed satellite Internet service is HughesNet®, the world's largest satellite network with over 1.3 million residential and business customers across North and South America. For large enterprises and governments, the company's HughesON® managed network services provide complete connectivity solutions employing an optimized mix of satellite and terrestrial technologies. The JUPITER™ System is the world's most widely deployed High-Throughput Satellite (HTS) platform, operating on more than 20 satellites by leading service providers, delivering a wide range of broadband enterprise, mobility and cellular backhaul applications. To date, Hughes has shipped more than 7 million terminals of all types to customers in over 100 countries, representing approximately 50 percent market share, and its technology is powering broadband services to aircraft around the world.

Headquartered outside Washington, D.C., in Germantown, Maryland, USA, Hughes operates sales and support offices worldwide and is a wholly owned subsidiary of EchoStar Corporation (NASDAQ: SATS), a premier global provider of satellite operations. For additional information about Hughes, please visit <a href="www.hughes.com">www.hughes.com</a> and follow <a href="www.hughes.com">@HughesConnects</a> on Twitter.

## About EchoSta

EchoStar Corporation (NASDAQ: SATS) is a premier global provider of satellite communication solutions. Headquartered in Englewood, Colo., and

conducting business around the globe, EchoStar is a pioneer in secure communications technologies through its Hughes Network Systems and EchoStar Satellite Services business segments. For more information, visit <a href="https://www.echostar.com">www.echostar.com</a>. Follow <a href="https://www.echostar.com">@ EchoStar</a> on Twitter.

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